

Citizens Advice New Forest needs your help...



Citizens Advice New Forest is an independent charity which relies on donations and sponsorship to keep vital services running. Covid-19 has put a huge demand on the New Forest Citizens Advice team and how they support local people through these difficult times.

To help us meet this demand please donate what you can via our website www.newforestcab.org.uk or by email ceo@newforest.cabnet.org.uk

Here is how your donation will help...

Bob is a self-employed fisherman and was doing really well. He has been self-employed for the past two years and has submitted one year of trading records to HMRC. Bob and his father have been informed that their main customer, a fish wholesaler, are no longer able to sell on to their customer base (mainly hospitality sector) and their catch is no longer required. Bob's worried about how he will get by and needs our help. He has looked at www.gov.uk but is confused as to whether he qualifies for a self-employed income support grant. He also wants to know if he eligible to apply for Universal Credit as he has no income whatsoever. He needs to pay his bills and doesn't want to start falling in to debt.

"It took a lot for me to contact Citizens Advice in the first place but when I spoke to Gilian she put me at ease straight away and helped me a lot with my problem. Can't recommend them enough"

The New Forest team give advice across a range of subjects including debt. **£50** will enable a specialist adviser to help resolve Bob's debt problems.

**citizens
advice**

New Forest

Marion has a child in Reception year and another in year 2 at infant's school. She is entitled to free school lunches not because she is on benefits but because all infant school children are.

The school is now closed to all but key workers but she wants to know if her children are still entitled to free school lunch.

Her husband works in a gym and a hotel which are both closed due to Coronavirus, so he can't work right now. Marion doesn't work, they get child tax credit, but money is tight.

They have a mortgage and are worried about paying this, as well as all other commitments.

They want to know what they are entitled to, how to claim, and need help from a food bank.

Training is a key aspect to ensure we deliver the best service for people like Marion. **£20** will cover a day of specialist training for a team member.

"I think it is a wonderful service, the staff were very helpful, I would recommend anyone with a problem to seek help and be helped"

Our five community based hubs across the New Forest will be available for face-to-face meetings soon. **£30** will ensure a presence each day in the community.

120 trained volunteers throughout the New Forest support a wide variety of people. A **£5** donation will help cover their expenses.

**Can you help others like Bob and Marion?
Donate now online or call 01590 *******

www.newforestcab.org.uk

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Citizens Advice New Forest is an operating name of New Forest Citizens Advice Bureau.
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